

AMTeck TechnicianI



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Do have passion for helping small & medium business succeed?

AMTeck International seeks creative individuals who can identify business problems and solve them. Applicants must want to be part of an entrepreneurial organization characterized by high-expectations and daily accountability. Top performers are well rewarded with a combination of base, benefits, and bonus options.

Do you have a **passion for technology**? Do you still see the awesome potential even in this challenging market?

Do you have a passion for delivering, dynamic, "in demand" **solutions** – but you're just looking for the right company to support you?

Do you act with a high degree of **urgency** in your work? Can you hit the ground running and keep up the pace?

Finally, do you have a passion for building and growing other businesses and looking back to realize "**I helped to do that**"?

Description:

In this role you will be responsible for day-to-day operations of general diagnostics, repair, and resolution of hardware and software related problems for PC Laptop, Desktop, and Server components.

A successful candidate will lead by example and demonstrate a passion for technology, quickly grasp and retain new concepts and ideas, support field sales, work together with and assist other technicians.

Such a person should possess: - Excellent organizational and problem solving skills - A strong sense of standards and standardization - Attention to detail - Excellent documentation and research skills - Good interpersonal skills and ability to communicate and work with others – Juggle multiple tasks.

Minimum Certifications:

Certifications are not required however; basic electrical, basic electronics, A+, MCP, and additional vendor and industry certifications are a plus for this position. Additional certifications that may also be helpful include: MCSE, MCSA, MCSA.

Minimum related experience: 2+ Years

Candidate will have experience with hardware analysis, detection, diagnosis, and repair. Additional experience and knowledge of operating Systems include but is not limited to Microsoft® Windows® 98, ME, 2000, XP, 2003, 2003SBS, Linux, and Apple based systems as well as support to major applications and databases that may include Access, MSDE, SQL, Oracle, DB2, and Microsoft® Office suites.

Additional skills should include; Networking Essentials, Cable and Wiring, Antivirus / Spyware detection and removal, peer-to-peer workgroup networking, remote desktop support, Printer sharing, IP addressing, Router configuration, Security, and wireless concepts.

Additional skills may also include experience with any of the following areas; IIS, ISA, Exchange, Active Directory, Group Policies, Small Business Server, Live Communications Server, Point of Sale Systems, Document Imaging & Scanning, Multi-Line Fax Servers, SAN, TAPE, backup and disaster recovery concepts / practices, alternative storage devices, handheld devices, printers and peripherals.