

AMTeck Technician II with leadership path



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Do have passion for helping small & medium business succeed?

AMTeck International seeks creative individuals who can identify business problems and solve them. Applicants must want to be part of an entrepreneurial organization characterized by high-expectations and daily accountability. Top performers are well rewarded with a combination of base, benefits, and bonus options.

Do you have a **passion for technology**? Do you still see the awesome potential even in this challenging market?

Do you have a passion for delivering, dynamic, "in demand" **solutions** – but you're just looking for the right company to support you?

Do you act with a high degree of **urgency** in your work? Can you hit the ground running and keep up the pace?

Finally, do you have a passion for building and growing other businesses and looking back to realize "**I helped to do that**"?

Description:

In this role you will be responsible for day-to-day operations of general diagnostics, repair, and resolution of hardware and software related problems for PC Laptop, Desktop, and Server components. Advancement to a "Hands On" leadership position is planned for the right candidate.

AMTeck International believes in promoting from within the organization. This opportunity is a unique position for a person willing to enter into the company as an entry level position with the intention of rapid advancement towards a "hands on" leadership role. A realistic timeframe would be six to twelve months and depend upon the individual's progress and effectiveness. Such a candidate should demonstrate a high degree of knowledge in business operations, customer service, field and client support, and either have achieved or be pursuing related industry certifications.

A successful candidate will lead by example and demonstrate a passion for technology, quickly grasp and retain new concepts and ideas, support field sales, work together with and assist other technicians.

Such a person should possess: - Excellent organizational and problem solving skills - A strong sense of standards and standardization - Attention to detail - Excellent documentation and research skills - Good interpersonal skills and ability to communicate and work with others – Juggle multiple tasks.

Minimum Certifications:

Certifications are not required however; basic electrical, basic electronics, A+, MCP, and additional vendor and industry certifications are a plus for this position and for advancement considerations. Additional certifications that may also be helpful include: MCSE, MCSA, MCSA.

Minimum related experience: 2+ Years

Candidate will have experience with hardware analysis, detection, diagnosis, and repair. Additional experience and knowledge of operating Systems include but is not limited to Microsoft® Windows® 98, ME, 2000, XP, 2003, 2003SBS, Linux, and Apple based systems as well as support to major applications and databases that may include Access, MSDE, SQL, Oracle, DB2, and Microsoft® Office suites.

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Additional skills should include; Networking Essentials, Cable and Wiring, Antivirus / Spyware detection and removal, peer-to-peer workgroup networking, remote desktop support, Printer sharing, IP addressing, Router configuration, Security, and wireless concepts.

Additional skills may also include experience with any of the following areas; IIS, ISA, Exchange, Active Directory, Group Policies, Small Business Server, Live Communications Server, Point of Sale Systems, Document Imaging & Scanning, Multi-Line Fax Servers, SAN, TAPE, backup and disaster recovery concepts / practices, alternative storage devices, handheld devices, printers and peripherals.

A candidate targeting a leadership position will also have or achieve a minimum of 5 documented areas of support specialty by additional education, training, and/or certification encompassing any of the following areas of discipline;

Wireless Corporate

May include campus and site implementations to support secure wireless networks on a large scale consistent with recommended site maps. Implementations may also include HotSpots and multiple Access Points.

Wireless Home and Small Business

Experience with implementations for small amounts of shared users requiring 1 – 3 Access points in a Home, Home Office, or small business environment.

Security (Networking)

Experience with Secure Socket Layer setup and installation, Certificates, Public/Private Key encryption methods, multiple tiered approaches to security layers and their impacts to the networks and clients. Additional Experience with concepts and technologies should include strong knowledge and experience of Authentication methods and processes, Packet Routing and Switching with first hand knowledge and experience of several different Programmable Routers, Switches and Hubs. Strong knowledge and experience designing secure networks, VPN, UNC, NAT, Pinholes, Firewalls, Ports, WINS, and DHCP Services.

Analysis and Sniffing

Diagnosis of LAN/WAN bottlenecks and performance degradation prone to cause unreliable systems operation and outages at the hardware and infrastructure levels.

Performance and fine tuning

Diagnosis of LAN/WAN bottlenecks and performance degradation prone to cause unreliable systems operation and outages at the software, firmware, and Operating System levels.

Remote Access

Support and security provisions for technologies like VPN, ATM, Frame Relay, Mobile Users, Wireless and Handheld Devices.

Applications

Specialty support for specific industry identified applications with special network and client/server considerations. These services are typically specialty products designed by industry such as medical, financial, retail, restaurant, automotive, marina, etc.

Yes, this is a unique ad for a unique organization. We give all of our staff the tools, flexibility and support to do their job and reward them for their achievements. What more can a professional ask for?